

Membership & Credit Package Terms and Conditions

1. Membership Details

ONE ACCESS Membership

- Duration: 1 month
- Reservation limit: 1 TRAIN or RIDE class per day.

TWO ACCESS Membership

- Duration: 1 month
- Reservation limit: Up to 2 classes per day, either TRAIN or RIDE.

2. Membership & Credit Package Activation

Memberships are active for 1 month starting from the date of purchase.

Credit packages have a specific expiration period, which will be displayed at the time of purchase on the website. The Effective period begins on the purchase date and must be used within the assigned timeframe.

3. Class Reservations

All class reservations must be made in advance through the Rothā Training Club booking system.

4. Cancellation Policy

If a member needs to cancel a reserved class, it must be done at least 8 hours before class starts.

- Members with active memberships may receive a penalty for late cancellations.
- Members using credit packages will automatically lose the class credit for late cancellations or no-shows.

5. Class Availability

Class reservations are subject to availability. Rothā Training Club does not guarantee spots in fully booked classes.

We highly recommend booking classes in advance to secure your spot.

6. Memberships & Credit Packages Are Non-Transferable

Memberships and credit packages are personal and non-transferable, and may only be used by the person registered under the Rothā Training Club account.

7. Credit Package Policy

All credit packages come with a specific expiration period that must be respected at the time of purchase.

Rothā does not offer extensions, freezes, pauses, or refunds for unused credits due to personal situations or changes in member availability.

Any unused credits remaining after the expiration date will automatically expire.

8. Membership Commitment, Cancellation & Reactivation

By purchasing a membership, members agree to a minimum 3-month commitment.

If the membership is canceled before completing the initial 3-month term, a \$100 early cancellation fee will apply.

After the initial 3 months, memberships may be canceled at any time directly through the app or with assistance from the Rothā staff.

If a canceled membership is later reactivated, a new 3-month commitment period will begin.

9. Code of Conduct

At Rothā, we are committed to maintaining a professional, respectful, positive, and safe environment for all members, coaches, and staff.

All members are expected to contribute to a community built on respect, professionalism, empathy, and positive interaction.

Negative behavior, unnecessary conflict, disruptive conduct, or any attitude that negatively affects the community experience will not be tolerated.

Members are also expected to follow all studio guidelines and room-specific rules, properly use equipment, and help maintain the cleanliness and atmosphere of the space at all times.

Rothā reserves the right to suspend or terminate memberships if a member's behavior goes against the values, environment, or policies of the studio.

10. Health & Safety

Members should consult with a physician before starting any new fitness program.

By purchasing a membership or credit package, members acknowledge that they are physically able to participate in fitness activities.

11. Liability Waiver

By participating in classes and activities at Rothā, members acknowledge and agree that participation is at their own responsibility.

By attending classes or using the facilities, members release Rothā Training Club, its coaches, and staff from any liability related to injuries, accidents, or incidents connected to participation within the studio.

12. Changes to Terms & Conditions

Rothā Training Club reserves the right to update or modify these terms and conditions at any time.

Members will be notified of any changes through email, the booking platform, or the official Rothā Training Club website.